

NOTICE - Medical Care for Those Who Cannot Afford to Pay

Fee For Services and Free Care

You are eligible to apply for Underdue Social Services Free mental health care if your income is at or below the current [HHS Poverty Guidelines](#). You may be eligible for Underdue Social Services reduced-cost care if your income is as much as two times the HHS Poverty Guidelines.

Mental Health Care at Underdue Social Services is not automatically free or reduced-cost. You must apply at the admissions office and be found eligible to receive free or reduced-cost care. You may apply before or after you receive care..

Underdue Social Services must post a sign in their admissions, and we must provide you with a written Individual Notice that lists the types of services eligible for Underdue Social Services free or reduced-cost care, what income level qualifies for free or reduced-cost care and how long the agency may take in determining an applicant's eligibility.

Only agency costs are covered, not your private doctors' bills. Underdue Social Services may require you to provide documentation that verifies your eligibility, such as proof of income.

When you apply for Underdue Social Services care, we must provide you with a written statement that tells you what free or reduced-cost care services you will get or why you have been denied.

The agency may deny your request if:

- Your income is more than the income specified in the Allocation Plan.
- The services you requested or received are to be paid by a governmental program such as Medicare/Medicaid or insurance.
- The agency asked you to apply for Medicare/Medicaid or other governmental program, and you did not.
- You did not give the agency proof of your income, such as a pay stub.

You may file a complaint with the U.S. Department of Health and Human Services if you believe you have been unfairly denied Underdue Social Services free or reduced-cost care. Your complaint must be in writing and can be a letter that simply states the facts and dates concerning the complaint. You may call your local legal aid services for help in filing a complaint. Send complaints to:

Mike Link, Regional Coordinator

Department of Behavioral Health and Disabilities
100 Crescent Centre Parkway, Suite 900
Tucker, GA 30084

**2012 Poverty Guidelines for the
48 Contiguous States and the District of Columbia**

Persons in family/household	Poverty guideline
1	\$11,170
2	15,130
3	19,090
4	23,050
5	27,010
6	30,970
7	34,930
8	38,890

For families/households with more than 8 persons,
add \$3,960 for each additional person.